## Part time - 1-2 hires

Folio Café is located in Marpeck Commons, part of Canadian Mennonite University. We serve and prepare coffee, soups, Panini's, small bites, gelato, and more. At Folio Café, we're in pursuit of quality and customer comfort. We want our customers to enjoy artisan espresso, gourmet tea, small meals, and delicious gelato while relaxing in comfortable seating and gazing out at CMU's beautiful campus.

At Folio Café we are passionate about fairly traded beans and locally sourced food from independent producers. We are looking for friendly, engaging, customer service minded staff. Intense training on precision espresso based drinks will be provided. All staff members are expected to show an interest in developing their skills preparing both coffee and food. We offer a promising and secure position with opportunities for development and individual responsibility.

## **Execution and Job Knowledge:**

Treating our suppliers, food, and customers with respect underpins all we do here at Folio. Our performance expectations for a Barista are:

- Provide impeccable customer service
- Be detail oriented and willing to put in time and energy to prepare excellent quality espresso and espresso based drinks
- Maintain a clean and organized bar and café space
- Be punctual, tidy and clean in appearance and practice
- Work in a small team to prepare and serve beverages, gelato, and small meals
- Stay current with Folio's coffee, gelato and small bites offerings
- Prepare, assemble, and serve soups and Panini's
- Open and close out daily sales as required
- Professional at all times and in all situations
- Follow safe work practices
- Occasionally supervise summer and part time employees
- Other related work assignments
- Act as a representative of Folio and Canadian Mennonite University at all times

## **Physical Demands:**

- Frequently is required to stand, walk, sit; use hands to handle or feel; reach with hands and arms; and stoop, kneel, and crouch
- The employee must be physically able to lift and/or move heavy objects

## **Qualifications:**

- Possess a high level of attention to detail
- Eager to learn and build on your skills
- Like being creative and can be resourceful
- Show interest in developing knowledge of food, coffee, and customer service
- Visibly enjoy working in a high volume sales setting and can work effectively and efficiently at all times
- Able to follow a recipe and learn basic cooking and food service skills
- Strong interpersonal skills and ability to build relationships
- Self-motivated, able to work independently, in a team environment and under direction
- A willingness to work irregular hours
- Manitoba Food Handlers Certificate or a willingness to obtain one
- Be supportive of CMU's mission, purposes and programs

If you have a passion for coffee, serving customers to the highest standard, and educating people about local and fairly traded artisanal foods, please send us your application. Inquiries should be directed to Simon Hamm, Folio Café Manager. Applications should be submitted immediately and will be accepted until the positions are filled. Applicants should drop off their application in person at Folio Café or send a resume and cover letter, along with the names of three references, in confidence to <a href="mailto:shamm@cmu.ca">shamm@cmu.ca</a>